



Methodist Children's Home
Offering Hope Since 1890

COMMITTED TO **LEAD**

2023 - 2024 ANNUAL REPORT



COMMITTED TO **LEAD**



At Methodist Children's Home (MCH), leadership begins with our commitment to follow the right path during both good and challenging times. Since our founding in 1890, MCH has sought and trusted the Lord's guidance, which continues to shape our mission and vision. Our theme for this report, "Committed to Lead," reflects what we strive to embody every day at MCH.

I believe we lead at the highest level when we follow God toward the big goals we have as a ministry. This is made possible through your faithful support, which equips and challenges MCH to lead with accountability, collaboration, and care. When we do, God is glorified, and lives are transformed as our mission and vision become a reality for those we serve.

It is a great honor and blessing to lead this incredible organization. During my 25 years at MCH, including the last five years as president, I have been surrounded by dedicated individuals who share a deep belief in who we are called to be for those we serve. I witness, empower, and am inspired daily by the unwavering commitment of staff, volunteers, community partners, and donors who share their talents for the good of others. Your generosity makes all of this possible.

MCH remains committed to being accountable for the resources entrusted to us, ensuring they are used wisely to transform lives. We will continue to collaborate across our teams and with community partners, knowing that together we are stronger. And we will lead with care, keeping the well-being of those we serve at the heart of all we do.

As you review this year's annual report, I hope you see evidence of our shared work and the positive impact MCH has on a hurting world. Thank you for being co-laborers with MCH as we lead and empower those we serve to experience life to the fullest.

A handwritten signature in black ink, reading "Trey Oakley". The signature is fluid and cursive.

TREY OAKLEY
President and CEO



EXECUTIVE LEADERSHIP TEAM



TREY OAKLEY
President and CEO



BROOKE DAVILLA
Vice President for Organizational Effectiveness



LYLE MASON
Vice President for Advancement



JULIE MITCHELL
Vice President for Finance



TRACI WAGNER
Vice President for Programs



DENISE ONDREY
Executive Assistant to the President

BOARD OF DIRECTORS

Mrs. Kelly Atkinson
Waco, TX

Mr. John Farrell
Houston, TX

Mr. Dan Moore
Dallas, TX

Dr. Le'Ann Solmonson
Nacogdoches, TX

Rev. Paul Bauernfeind
Lubbock, TX

Dr. Dennis Gill
Los Alamos, NM

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Fort Worth, TX

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Mrs. Lori Wilhite
Canyon, TX

Mrs. Ann Yager Chapman
Bryan, TX

Mr. Les Leskoven*
Corsicana, TX

Rev. Kantrice Robinson
Killeen, TX

Mr. Steve Wilson
El Paso, TX

Mr. Tommy Dodson
Richardson, TX

Mr. Paul Lucas
Odessa, TX

Dr. Carolin Sinkfield
San Antonio, TX

**Board Chair*

OUR **MINISTRY**

OUR **VISION**

We empower all we serve to experience life to the fullest.

OUR **MISSION**

We equip children, youth and families to flourish by offering hope through Christ-centered relationships, services and support.

CORE **VALUES**

CHRISTIAN PRINCIPLES

Apply the principles of the Christian faith which serve as the foundation for this ministry.

RELATIONSHIPS

Build healthy relationships through communication, respect, trust, and love.

RESPONSIBILITY

Be accountable for self and others.

GROWTH

Provide opportunities for spiritual, emotional, physical and intellectual development.

SERVICE

Show compassion through generosity

HOPE

Believe in the possibilities of the future.

OUR **COMMITMENTS**

“ONE MCH” – A collection of strategic commitments that bring us together as a ministry and are vital to developing the culture needed to achieve the important outcomes contained in our strategic plan.

ONE MCH



FIVE-STAR SERVICE

We commit to serving others at the highest level. We provide personal attention and expertise from the point of contact until the need is met – regardless of job title and role. We commit to going above and beyond to meet a family’s needs. We serve others in ways that reflect how Christ models service for us.



AUTHENTIC ACCOUNTABILITY

We commit to measuring outcomes to hold ourselves accountable for identifying areas of improvement while celebrating our strengths. The MCH Core Values and Life Skills are guiding principles for our interactions with supporters, colleagues and those we serve. As a learning organization, we are committed to continuous quality improvement to achieve strategic and intentional growth.



FOCUSED AND FLEXIBLE MINISTRIES

We commit to achieving our strategic plan, guided by best practices, to ensure we remain focused on our vision and mission. While we are committed to planned change, we are blessed with expertise and resources that enable us to respond quickly to unanticipated challenges and new opportunities in communities throughout Texas and New Mexico.



CULTURE OF LEARNING

We commit to being relevant as we continually learn and collaborate to meet unique needs and challenges of families and communities in Texas and New Mexico. We seek diverse insights and opportunities to grow in our mission. There is no chain of command on ideas at MCH in order to create a free flow of learning.

SERVICE **LOCATIONS**

ABILENE

1 VILLAGE DR.
SUITE 102
ABILENE, TX 79606
325-672-9398

ALBUQUERQUE

3876 MASTHEAD ST. NE
ALBUQUERQUE, NM 87109
505-255-8740

BRYAN/ COLLEGE STATION

4001 E. 29TH ST.
SUITE 108
BRYAN, TX 77802
979-704-6691

CORPUS CHRISTI

4102 BALDWIN BLVD.
CORPUS CHRISTI, TX 78405
361-334-2255

DALLAS

8820 N. MACARTHUR BLVD.
SUITE 102
IRVING, TX 75063
972-480-8772

EL PASO

1514 N. ZARAGOZA RD.
SUITE B-3
EL PASO, TX 79936
915-781-0005

HOUSTON

5005 MITCHELLDALE
SUITE 119
HOUSTON, TX 77092
713-682-8911

KILLEEN

3202 SOUTH W.S. YOUNG DR.
SUITE 104
KILLEEN, TX 76542
254-245-9911

LAS CRUCES

230 SOUTH ALAMEDA BLVD.
SUITE 201
LAS CRUCES, NM 88005
575-222-0177

LUBBOCK

5424 19TH ST.
SUITE 500
LUBBOCK, TX 79407
806-792-0099

PERMIAN BASIN

706 ADAMS AVE.
ODESSA, TX 79761
(432) 614-1021

SAN ANTONIO

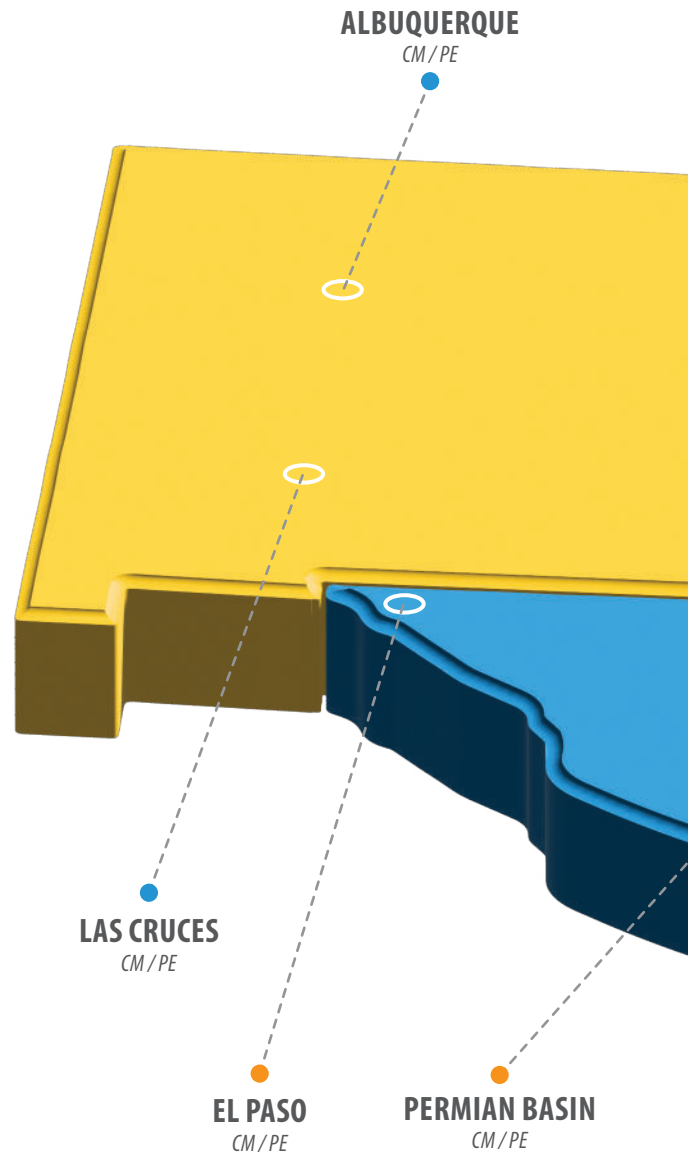
4606 CENTERVIEW DR.
SUITE 100
SAN ANTONIO, TX 78228
210-733-3904

TYLER

1904 W. GRANDE BLVD.
TYLER, TX 75703
(903) 509-1171

WACO OUTREACH CENTER (SECOND FLOOR)

524 WEST WACO DR.
WACO, TX 76701
254-750-1263



RESIDENTIAL CARE

WACO CAMPUS

1111 HERRING AVE.
WACO, TX 76708

MCH BOYS RANCH

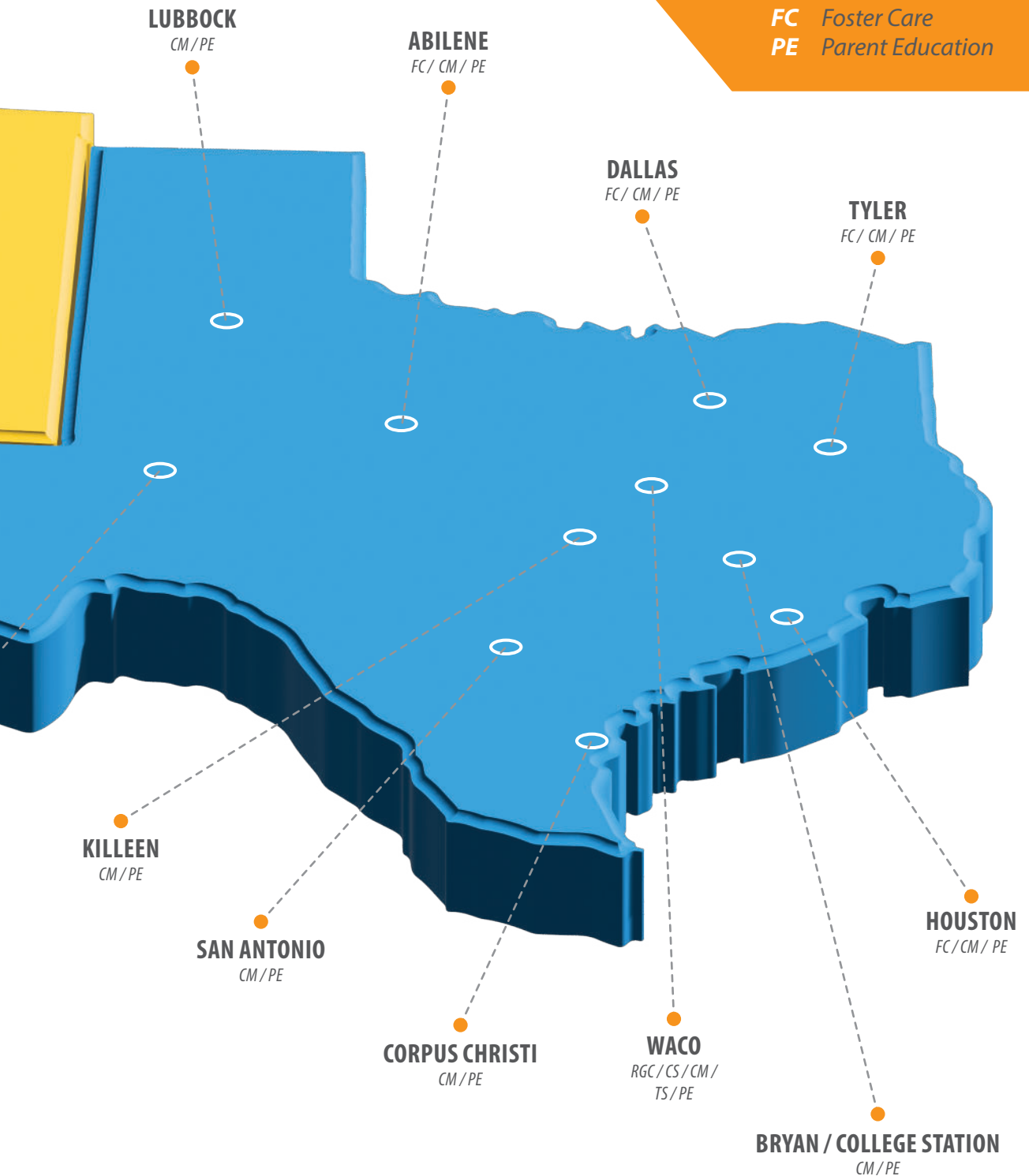
1439 METHODIST RANCH RD.
WACO, TX 76705

ADMISSIONS: 1-800-964-9226

Visit [MCH.org](https://www.mch.org) or contact an Outreach office near you to learn more about our services for children, youth and families.

ABBREVIATIONS

- RGC** Residential Group Care
- CS** Charter School
- CM** Case Management
- TS** Transition Services
- FC** Foster Care
- PE** Parent Education






FINANCIAL **OPERATIONS**

FISCAL YEAR: JULY 2023 – JUNE 2024

EXPENSE BREAKDOWN

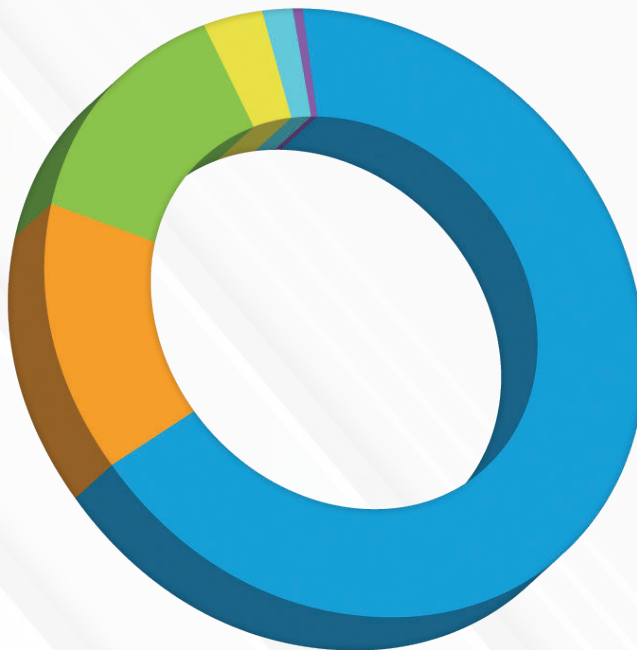








 Residential	40.28%
 Family Outreach	25.53%
 Administration	14.35%
 Depreciation	5.85%
 Transition Services	5.59%
 Advancement	5.25%
 Facilities	3.16%

Operating Expenses:

\$32,448,862

EXPENSE BREAKDOWN



 Endowment/ Reserve Appropriations	66.54%
 Released Donor Designated Funds	14.19%
 Unrestricted Donation	13.74%
 Government Grants	3.34%
 Other Income	1.79%
 Program Income	0.39%

Operating Expenses:

\$32,448,862

PROGRAMS **BY TYPE**

FISCAL YEAR: JULY 2023 – JUNE 2024



24-HOUR CARE

Foster Care, Residential Care,
Independent Living Program

232

Children and
Adults Enrolled



SUPPLEMENTAL SERVICES

Day Student, After Care, Advanced
Education, Counseling

218

Children and
Adults Enrolled



IN-HOME SERVICES

Case Management

888

Clients Enrolled

2,283

Children Supported



PARENT **EDUCATION**

5,203
Participants Enrolled

8,459

Children Supported



EMERGENT SERVICES

Referral Consultation,
Assistance and Support

1,503

Families Supported

18,786 Children, Youth and Families Served

COMMITTED TO **ACCOUNTABILITY**

Methodist Children's Home is blessed by the generosity of benefactors and stakeholders inspired to make a Kingdom-impact in this mission-driven work. MCH prioritizes integrity and transparency in stewardship practice, inviting supporters to join God's work by empowering children, youth and families to flourish.

TOTAL CONTRIBUTIONS RECEIVED:

\$12,934,783.40

13,635

donations made by

4,560

generous benefactors

11,052

donations made by

4,260

generous benefactors

DAILY NEEDS CONTRIBUTIONS:

\$4,310,798.55

1,508

Tribute Gifts

358

Tributes in **honor** of a friend or family member from **386** gifts.

701

Tributes in **memory** of a friend or family member from **1,122** gifts.

522

First-time donors

Totals Raised for

GIVING TUESDAY

\$500K
GIVING DAY

A ONE-DAY MATCHING GIFT CHALLENGE

\$119,444.04

from 446 donors

\$522,238.17

from 668 donors

\$4,721,946

Raised for All
Capital Projects

\$1,200,000

Raised for Boys Ranch
Capital Projects



\$3,760,435

Raised in support of
the MCH Endowment



COMMITTED TO **CARE**

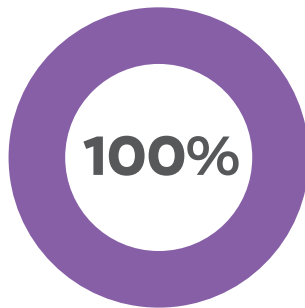
The ministry of Methodist Children's Home provides the highest quality of trauma-informed childcare and family services through a wide array of programs across Texas and New Mexico. In 14 MCH Family Outreach offices and two residential campuses, staff are equipped to serve children, youth and families through every stage of life using evidence-based techniques and by fostering positive, Christ-centered relationships.

FOSTER CARE



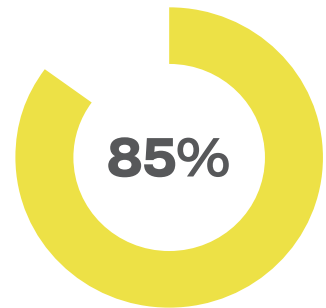
Of children are safe in care

Benchmark: 100%



Of children are in stable care

Benchmark: 90%



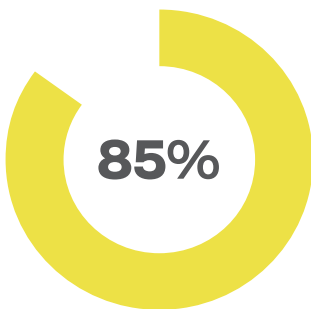
Of children discharged achieved their placement goal

Benchmark: 80%

Foster Parent Satisfaction Survey: **4.8/5.0**

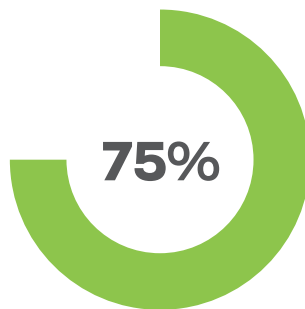


RESIDENTIAL CARE



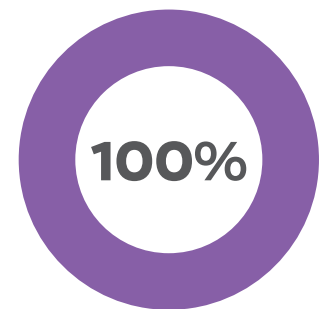
Of families participate in youth care & development

Benchmark: 50%



Of youth completed the program as planned

Benchmark: 80%



Of children are safe in care

Benchmark: 100%

Residential Parent/Guardian Satisfaction Survey: **4.6/5.0**

CASE MANAGEMENT



Of family capacity to protect and nurture children is enhanced

Benchmark: 90%



Of children are safe in their homes

Benchmark: 100%

86%

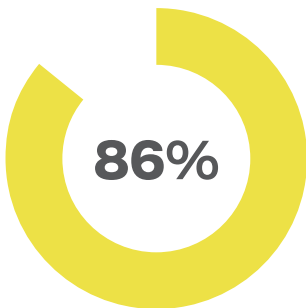
Of families completed the program as planned

Benchmark: 80%

Client Satisfaction Survey: **4.8 / 5.0**

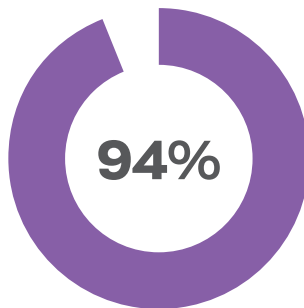
INDEPENDENT LIVING PROGRAM AND TRANSITION SERVICES

Transition Services helps former residents and children served through foster care make a successful transition to independent living and adjust to college or the workforce. The program serves young people ages 18 to 26.



Of young people in TS and ILP completed the program as planned

Benchmark: 80%



Of young people made progress attaining and maintaining independent living skills

Benchmark: 75%

100%

Of young people avoided high-risk behaviors while participating in the Independent Living Program

Benchmark: 95%

EDUCATION

84%

Of youth passed all their classes

Benchmark: 80%

43

Students pursued advanced education with support from the MCH Endowed Scholarship Program

439

Graduates in Charter School History

COMMITTED TO

COMMUNITY & COLLABORATION

Guided by strategic commitments to foster a culture of learning and remain focused and flexible, the ministry of Methodist Children's Home flourishes through partnerships with likeminded organizations, schools and churches worldwide. As a nationally recognized leader in childcare, MCH continues to invest in community-based networks by sharing its evolving expertise, at no cost, to further help children and families.

*Community Engagement &
Training collaborated with*

90 ORGANIZATIONS

657

PARTICIPANTS

*Educated by
Community
Engagement
and Training
Specialist*

148

PARTICIPANTS

*Educated by
Other MCH staff in
collaboration with
likeminded
organizations*

324

PARTICIPANTS

*Enrolled
in the MCH
Outdoor
Education
Program*



5,209 HOURS

*Of Safety and Prevention
Training Completed*



LEAD PROGRAM

Educational Assistance Funds
For Employees:

\$20,000

PLEGGED

\$14,693.65

UTILIZED

77

Employees took part
in MCH workgroups
and committees



874.25

Paid service hours off
utilized by **117** staff members

HOPE BANK MONETARY DONATION

\$14,328 donated

HOPE BANK PTO DONATION

1,814 hours of PTO contributed

The MCH HOPE Bank is a voluntary program that aims to bring employees together by providing an opportunity to support one another in times of need. Employees can donate unused Paid Time Off and make financial gifts through payroll deduction to share with other employees experiencing hardship.

183 STAFF MEMBERS

*Participated in the Employee
Wellness Incentive, with an \$18,300
agency investment*



77

Employees earned advanced certifications
to support community and training efforts



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Offering Hope Since 1890

VISION STATEMENT:

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MISSION STATEMENT:

We equip children, youth and families to flourish by offering hope through Christ-centered relationships, services and support.

1111 Herring Ave. • Waco, TX 76708 • 1-800-964-9226

MCH.org