



Methodist Children's Home  
Offering Hope Since 1890

# EMPOWERING **GROWTH**

2021-2022 ANNUAL REPORT



# EMPOWERING GROWTH

**M**ethodist Children's Home (MCH) is guided by a vision to "empower all we serve to experience life to the fullest." It is our objective to serve faithfully in the areas to which God has called us and never stop asking Him, "What would You have us do next?" as we seek to meet the needs of children, youth and families who could benefit from MCH services and support.

In this annual report publication, information is presented on the many ways MCH was empowering growth during the past fiscal year. As I look through the statistics and achievements in this report, I am grateful for how God is leading MCH and blessing thousands across Texas and New Mexico. While the data clearly shows accomplishments in our ministry, even more powerful are the stories connected to the data. Countless lives have been saved and changed because of our generous supporters who enable our staff and volunteers to be about this Kingdom work at MCH.

Every day we encounter children, youth and families who may feel they have nowhere else to turn or have decided now is the time to make a change. In those moments, we want to give our very best. At MCH, we invest time and energy into systems of accountability to ensure our mission to "equip children, youth and families to flourish by offering hope through Christ-centered relationships, services and support" are more than just words. This is a big mission, but we serve a big God. I have pledged from the beginning of my presidency to lead a ministry whose actions match who we say we are. We celebrate where we are reaching or exceeding goals, but we don't shy away from areas where improvement and growth are needed. I am very proud of the culture we have been building at MCH that allows and encourages our employees and supporters to hold us accountable in what we do.

In reviewing this annual report, I celebrate the gains we are making for those we serve. I am also reminded that our work is not complete. There is so much yet to be accomplished and we have great expectations for what God has next for MCH. We look to the opportunities before us with anticipation and say thank you to our faithful supporters who help make the work we do at MCH possible.

I am honored to lead this ministry and serve alongside all associated with MCH. Thank you for your support that will continue empowering growth at MCH in the days and years to come. I am more confident than ever we are on the right path to becoming who God has called us to be for the children, youth and families of Texas and New Mexico.



**TREY OAKLEY**  
*MCH President and CEO*



# EXECUTIVE LEADERSHIP TEAM



**Trey Oakley**  
*President and CEO*



**Lyle Mason**  
*VP for Development*



**Julie Mitchell**  
*VP for Finance*



**Bryan Mize**  
*VP for Strategic Initiatives*



**Traci Wagner**  
*VP for Programs*



**Denise Ondrey**  
*Executive Assistant  
to the President*



**Ahmad Washington**  
*Lead Advisor  
to the President*

## BOARD OF DIRECTORS

**Rev. Paul Bauernfeind**  
Lubbock, TX

**Mrs. Meredith Chacon**  
San Antonio, TX

**Dr. Jeffrey Clark**  
Temple, TX

**Mr. Tommy Dodson**  
Richardson, TX

**Mr. John Farrell**  
Houston, TX

**Dr. Dennis Gill**  
Los Alamos, NM

**Dr. Clifton Howard**  
Ft. Worth, TX

**Mr. Les Leskoven**  
Corsicana, TX

**Mr. Dan Moore**  
Dallas, TX

**Mrs. Priscilla Patterson**  
Edinburg, TX

**Mrs. Sherryl Pratt**  
Frisco, TX

**Rev. Kantrice Robinson**  
Waco, TX

**Dr. Carolin Sinkfield**  
San Antonio, TX

**Dr. Le'Ann Solmonson**  
Nacogdoches, TX

**Mr. Mark Ward**  
Kingwood, TX

**Mrs. Lori Wilhite**  
Canyon, TX

**Mr. Tom Wilkinson**  
Bryan, TX

**Mr. Steve Wilson**  
El Paso, TX

# OUR MINISTRY

## VISION STATEMENT

We empower all we serve to experience life to the fullest.

## MISSION STATEMENT

We equip children, youth and families to flourish by offering hope through Christ-centered relationships, services and support.



## CORE VALUES

### CHRISTIAN PRINCIPLES

Apply the principles of the Christian faith which serve as the foundation for this ministry.

### RELATIONSHIPS

Build healthy relationships through communication, respect, trust, and love.

### RESPONSIBILITY

Be accountable for self and others.

### GROWTH

Provide opportunities for spiritual, emotional, physical and intellectual development.

### SERVICE

Show compassion through generosity and care.

### HOPE

Believe in the possibilities of the future.

# OUR COMMITMENTS

**ONE MCH** is a collection of strategic commitments that bring us together as a ministry and is vital to developing the culture needed to achieve the important outcomes contained in our strategic plan.



## FIVE-STAR SERVICE

We commit to serving others at the highest level. We provide personal attention and expertise from the point of contact until the need is met – regardless of job title and role. We commit to going above and beyond to meet a family's needs. We serve others in ways that reflect how Christ models service for us.



## FOCUSED AND FLEXIBLE MINISTRIES

We commit to achieving our strategic plan, guided by best practices, to ensure we remain focused on our vision and mission. While we are committed to planned change, we are blessed with expertise and resources that enable us to respond quickly to unanticipated challenges and new opportunities in communities throughout Texas and New Mexico.



## AUTHENTIC ACCOUNTABILITY

We commit to measuring outcomes to hold ourselves accountable for identifying areas of improvement while celebrating our strengths. The MCH Core Values and Life Skills are guiding principles for our interactions with supporters, colleagues and those we serve. As a learning organization, we are committed to continuous quality improvement to achieve strategic and intentional growth.



## CULTURE OF LEARNING

We commit to being relevant as we continually learn and collaborate to meet unique needs and challenges of families and communities in Texas and New Mexico. We seek diverse insights and opportunities to grow in our mission. There is no chain of command on ideas at MCH in order to create a free flow of learning.



# MCH FAMILY OUTREACH SERVICE LOCATIONS

## ABILENE

1 VILLAGE DR.  
SUITE 102  
ABILENE, TX 79606  
**325-672-9398**

## ALBUQUERQUE

3876 MASTHEAD ST. NE  
ALBUQUERQUE, NM 87109  
**505-255-8740**

## BRYAN/ COLLEGE STATION

4001 E. 29TH ST.  
SUITE 108  
BRYAN, TX 77802  
**979-704-6691**

## CORPUS CHRISTI

4102 BALDWIN BLVD.  
CORPUS CHRISTI, TX 78405  
**361-334-2255**

## DALLAS

8820 N. MACARTHUR BLVD.  
SUITE 102  
IRVING, TX 75063  
**972-480-8772**

## EL PASO

1514 N. ZARAGOZA RD.  
SUITE B-3  
EL PASO, TX 79936  
**915-781-0005**

## HOUSTON

5005 MITCHELLDALE  
SUITE 119  
HOUSTON, TX 77092  
**713-682-8911**

## KILLEEN

3202 SOUTH W.S. YOUNG DR.  
SUITE 104  
KILLEEN, TX 76542  
**254-245-9911**

## LAS CRUCES

230 SOUTH ALAMEDA BLVD.  
SUITE 201  
LAS CRUCES, NM 88005  
**575-222-0177**

## LUBBOCK

5424 19TH ST.  
SUITE 500  
LUBBOCK, TX 79407  
**806-792-0099**

## PERMIAN BASIN

706 ADAMS AVE.  
ODESSA, TX 79761

## SAN ANTONIO

4606 CENTERVIEW DR.  
SUITE 100  
SAN ANTONIO, TX 78228  
**210-733-3904**

## WACO OUTREACH CENTER (SECOND FLOOR)

524 WEST WACO DR.  
WACO, TX 76701  
**254-750-1263**

## RESIDENTIAL CARE

### WACO CAMPUS

1111 HERRING AVE.  
WACO, TX 76708  
**1-800-964-9226**

### MCH BOYS RANCH

1439 METHODIST RANCH RD.  
WACO, TX 76705  
**254-799-2434**





## 14 LOCATIONS ACROSS TEXAS AND NEW MEXICO

### ALBUQUERQUE

• FS/PE/GAP

### LAS CRUCES

• FS/PE/GAP

### LUBBOCK

FS/PE/GAP

### ABILENE

FC/FS/PE/GAP

### DALLAS

FC/FS/PE/GAP

### WACO

RC/CS/TS/FS  
PE/GAP

### TYLER

FC/FS/PE/GAP

### EL PASO

FS/PE/GAP

### PERMIAN BASIN

FS/PE/GAP

### KILLEEN

FS/PE/GAP

### BRYAN / COLLEGE STATION

• FS/PE/GAP

### HOUSTON

FC/FS/PE/GAP

### SAN ANTONIO

FS/PE/GAP

### CORPUS CHRISTI

FS/PE/GAP

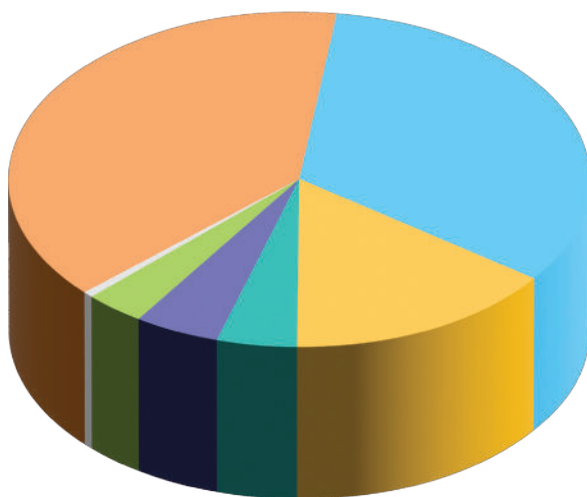
## ABBREVIATIONS

<b>RC</b>	Residential Care
<b>CS</b>	Charter School
<b>TS</b>	Transition Services
<b>FC</b>	Foster Care
<b>FS</b>	Family Solutions
<b>PE</b>	Parent Education
<b>GAP</b>	Gap Program

*Visit **MCH.org** or contact an outreach office near you to learn more about our services for children, youth and families.*

# FINANCIAL OPERATIONS

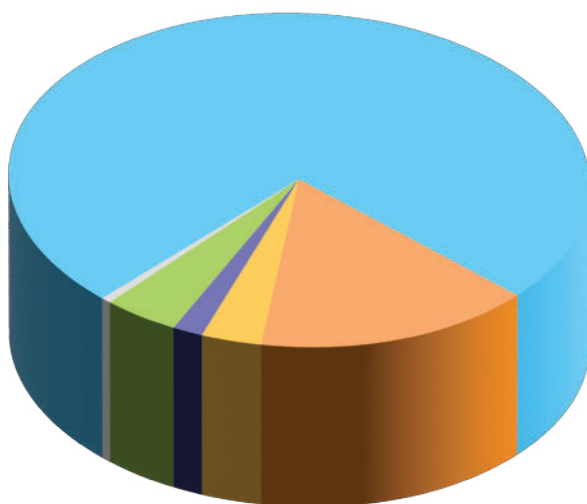
FISCAL YEAR:  
JULY 2021 – JUNE 2022



*Operating Expenses*  
**\$28,596,672**

## EXPENSE BREAKDOWN

RESIDENTIAL	39.03%
FAMILY OUTREACH	33.02%
ADMINISTRATION	14.97%
DEVELOPMENT	4.52%
DEPRECIATION	4.74%
FACILITIES	3.41%
EMERGENCY SERVICES	0.30%



*Operating Revenue*  
**\$28,596,672**

## REVENUE BREAKDOWN

ENDOWMENT / RESERVE APPROPRIATIONS	74.89%
UNRESTRICTED DONATIONS	15.41%
GOVERNMENT	3.51%
RELEASED SCHOLARSHIPS & PROGRAM DONATIONS	1.56%
OTHER INCOME	4.20%
PROGRAM INCOME	0.42%



# PROGRAMS BY TYPE

SERVED FROM:  
JULY 1, 2021 – JUNE 30, 2022

## 24-HOUR CARE

Foster Care, Residential Care, Independent Living

*249 children and adults enrolled*



## SUPPLEMENTAL SERVICES

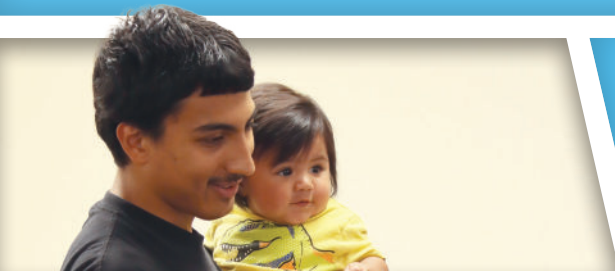
Day Student, After Care, Advanced Education

*68 children and adults enrolled*

## IN-HOME SERVICES

Family Solutions, GAP Program

*945 clients enrolled / 2,465 children supported*



## EDUCATION

Outdoor Education, Parent Education

(Family Outreach, Residential, Day Student, After Care)

*4,131 adults enrolled / 5,520 children supported*

## EMERGENT SERVICES

Referral consultation, assistance and support

*349 children, youth and families supported*



# 13,727 Children, Youth & Families Served

# EMPOWERING GENEROSITY

By demonstrating authentic accountability and excellence in service, Methodist Children's Home is empowering generosity in benefactors to come alongside us to serve children, youth and families today and well into the future. MCH maintains a commitment to stewardship excellence in every area of ministry and carries out the intentions of benefactors with transparency.

Total Contributions Received:  
**\$11,205,844.31**

*From 13,561 donations made by  
5,252 generous benefactors.*

**752**

**First-time** donors

**17.22%**

Average **gift size growth** rate

*\*benchmark: >15%*

**1,813**

**Tribute** Gifts

**440** Gifts made in honor of a friend or family member.

**1,373** Gifts made in memory of a friend or family member.



GIVINGTUESDAY

**\$125,966.96**

Total contributions  
received on  
**November 29, 2022**

**TOGETHER**  
**WE**  
*Flourish*

**\$715,733**

Total raised for the  
**Together We Flourish –  
Permian Basin Initiative**



**\$25,245,000**

Was successfully  
raised to complete  
the **Building Hope  
Capital Campaign**



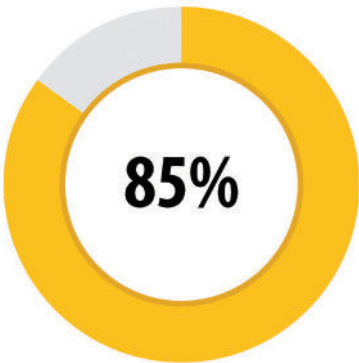
MCH holds the **Platinum Seal  
of Transparency** from  
GuideStar and a four-star rating  
from **Charity Navigator**.



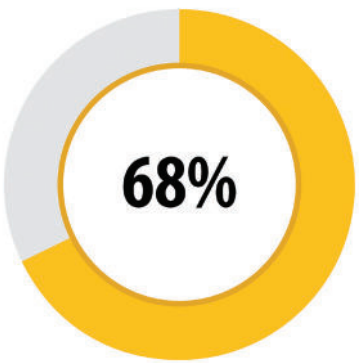
# EMPOWERING CARE

Across Texas and New Mexico, MCH Family Outreach staff are empowering children, caregivers and community partners to strengthen families. Through nurturing, trauma-informed care, youth in residential programs are empowered to build positive relationships with peers and staff committed to helping residents grow physically, emotionally, spiritually, and intellectually.

## RESIDENTIAL CARE



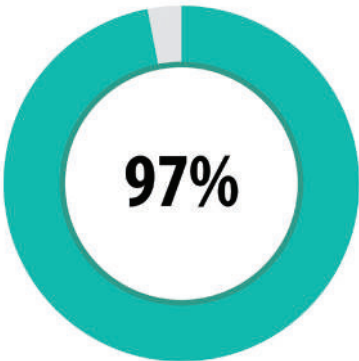
Families participating in **youth care and development**  
*(Benchmark 50%)*



Youth **completing the program** as planned  
*(Benchmark 50%)*



## FOSTER CARE



Children who are in **stable care**  
*(Benchmark 90%)*



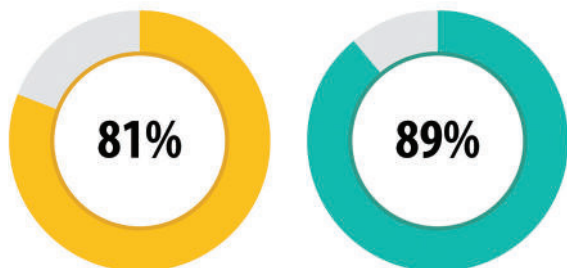
Foster homes in **compliance**  
*(Benchmark 100%)*

# GAP

# FAMILY SOLUTIONS

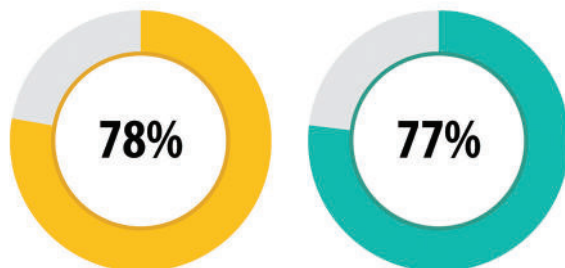
Family capacity to **protect and nurture children** is enhanced

(Benchmark 90%)



Percentage of families who **complete the program** as planned

(Benchmark 80%)



**100%** of Children are **safe in their home**

## CHARTER SCHOOL

## ADVANCED EDUCATION

## INDEPENDENT LIVING

**405**

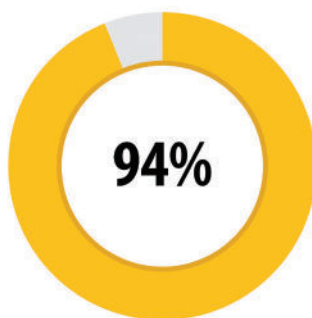
Graduates in Charter School History

**15**

Graduates (Dec. 2021 and May 2022)

**32**

Receiving scholarships for higher education



Students maintaining a 2.5 GPA or higher  
(Benchmark 80%)



Clients attaining and utilizing independent living skills  
(Benchmark 75%)

# EMPOWERING EXCELLENCE

Methodist Children’s Home operates with a commitment to empower excellence through a professional staff carrying out its mission. From staff hiring, enhancing services and training, and investing knowledge resources into other organizations, MCH maintains a cutting-edge approach serving children, youth and families.



7,843

Training hours  
completed by  
MCH employees,  
including:

1,703

562

1,202

1,406

2,090

Hours of SAMA / Emergency  
Behavior Intervention

Hours of First Aid /  
CPR / AED

Hours of Elective training

Hours of Trauma-Informed  
Care training

Hours of Pre-Service  
training for new hires



MCH invests resources to strengthen like-minded organizations, schools, law enforcement, and other nonprofits through trainings that are free of charge and other allocations which maximize the ministry impact of MCH fiscally and professionally.

## 314 COMMUNITY PARTNERS

*Served across Texas and New Mexico*



## 23 TRAININGS & 21 CONSULTS

Delivering expertise in TBRI Caregiver Package; TBRI Implementation Visits; TBRI Refresher courses; Connected Caregiver Curriculum; Red Cross First Aid/CPR/AED; General De-escalation; SAMA; and SAMA Facilitator Training.

# 66

Staff members received tenure awards representing **490 years** of cumulative service.





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Offering Hope Since 1890

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## MISSION STATEMENT:

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1111 Herring Ave. • Waco, TX 76708 • 1-800-964-9226

[MCH.org](http://MCH.org)