



## MCH FAMILY OUTREACH OFFICES

CONTACT AN OUTREACH OFFICE NEAR YOU  
TO LEARN MORE ABOUT OUR SERVICES  
FOR CHILDREN AND FAMILIES.

### ABILENE

1 Village Drive  
Suite 102  
Abilene, TX 79606  
**325-672-9398**

### ALBUQUERQUE

6755 Academy Rd. NE  
Suite A  
Albuquerque, NM 87109  
**505-255-8740**

### BRYAN/ COLLEGE STATION

4001 E. 29th St.  
Suite 108  
Bryan, TX 77802  
**979-704-6691**

### CORPUS CHRISTI

5350 S. Staples  
Suite 118  
Corpus Christi, TX 78411  
**361-334-2255**

### DALLAS

8330 LBJ Freeway  
Suite B-375  
Dallas, TX 75243  
**972-480-8772**

### EL PASO

1514 N. Zaragoza Rd.  
Suite B-3  
El Paso, TX 79936  
**915-781-0005**

### HOUSTON

5005 Mitchelldale  
Suite 119  
Houston, TX 77092  
**713-682-8911**

### KILLEEN

3202 South W.S. Young Dr.  
Suite 104  
Killeen, TX 76542  
**254-245-9911**

### LAS CRUCES

230 South Alameda St.  
Suite 201  
Las Cruces, NM 88005  
**575-222-0177**

### LUBBOCK

5424 19th St.  
Suite 500  
Lubbock, TX 79407  
**806-792-0099**

### SAN ANTONIO

4606 Centerview Dr.  
Suite 100  
San Antonio, TX 78228  
**210-733-3904**

### TYLER

921 Shiloh Rd.  
Suite B300  
Tyler, TX 75703  
**903-509-1171**

### WACO

1111 Herring Ave.  
Waco, TX 76708  
**254-750-1263**



# MCH Family Outreach

Offering Hope Since 1890



## ADMISSIONS PROCESS

Families receive services by contacting their local or closest MCH office directly or through referrals from other helping professionals. Once the information is reviewed, a decision is made regarding a match for program services and a date is determined for initiation of services or placement. If MCH is unable to match a family's needs with its program services, efforts are made to refer the family to other sources of potential help.

## OUTCOMES

The primary goal of MCH community-based services is to strengthen families to help them provide a safe, stable, and healthy family environment. We believe that families are the strength of our communities and the natural place to help children develop to their fullest potential. We want to partner with families to build safe and healthy children and communities.

# MCH.org

## FAMILY OUTREACH

Methodist Children's Home (MCH) Family Outreach offers foster care and family preservation services through its community services program. Services are designed to help meet the needs of families with one or more children between the ages of 0 to 17. Whether it is illness, conflict, school difficulties or parenting challenges, families facing these situations can turn to the professional, caring staff at MCH Family Outreach.

Each outreach office provides supportive services to families through preservation services and programs that offer resource information, parenting support and education, case management services, service planning and advocacy.



## FAMILY PRESERVATION

- Family Solutions, parent education, and the Gap Program are provided in selected locations.
- Offices serve families in their homes and communities to support strong and resilient families.
- Services include individualized assessment, case management, parenting support and referrals or assistance to help meet basic needs and promote child safety and family stability.
- Our staff members partner with families to help support their efforts to overcome their individual and family challenges through a supportive professional relationship, assessment, service planning and regular face-to-face contact.

## FOSTER CARE

- The MCH foster care program is licensed by the Texas Department of Family and Protective Services to provide foster care in Texas.
- Foster care provides a safe and nurturing home for children while families work on the goals that support family reunification.
- The foster care program can accept children ages 0-17 into the care of licensed foster families in or close to their home communities.
- Foster care services are meant to be short term, ranging from 6-18 months, until parents can stabilize their circumstances and resume parenting.

OFFERING HOPE  
TO CHILDREN,  
YOUTH AND  
FAMILIES.



- The MCH foster care program accepts voluntary placements in addition to placements through the Texas Department of Family and Protective Services.
- MCH foster care staff provide regular in-home visits for children in our care to facilitate assessment, service planning and additional supportive case management.
- Foster parents are carefully screened, trained and supported by MCH case management staff. Staff and foster parents receive on-going training to provide services that are safe, trauma-informed and supportive of family participation.
- Where it is possible, parents are encouraged to participate with and support their children on a regular basis including visitation, participation in special celebrations and with school and service planning.
- Foster parents, biological parents and case workers work together throughout placement to provide the highest quality of out-of-home services and to support family reunification or an alternative permanent solution.