











Family Outreach Services

MCH Family Outreach

- MCH Family Outreach supports families during crisis situations, while strengthening the family and supporting each child's healthy development.
- Staff provide in-home services to strengthen families through assessment, case management and advocacy to help each family meet the needs of their children and support their need for safety and stability.
- Should families need the additional support of foster care, several offices in Texas provide foster care services and help in the efforts toward family stability and reunification.

In-Home Services

- Services are offered to families in their homes or communities to help strengthen the family or build a network of support. Families strive to meet the needs of their children, promoting safety and stability and preventing the need for family separation where it is possible.
- Services include individualized assessment, case management, parenting support, and referrals or assistance.
- Our staff members partner with families to help support their efforts to overcome their challenges through assessment, service planning and regular face-to-face contact.

Gap Program

Outreach staff support grandparents and other relative caregivers who care for children in the absence of parents. Services include in-home assessments, case management services and support groups for caregivers.

Foster Care

- Foster care through MCH Family Outreach is licensed by the Texas Department of Family and Protective Services (TDFPS). Foster is offered in Abilene, Houston, Tyler, San Antonio, and Dallas.
- Foster care provides a safe and nurturing home to support families while they work on goals supporting reunification. If reunification is not possible, staff help each child find a permanent home.
- Foster care places children, ages 0-17, with licensed foster families in or close to their communities. Foster care is meant to be short term, ranging from 6-18 months, until parents can stabilize their circumstances and resume parenting.
- MCH accepts voluntary placements in addition to placements through TDFPS for children removed from their homes due to allegations of abuse and/or neglect.
- Staff work closely with parents to move toward reunification and/or permanency. Parents are encouraged to participate with their children on a regular basis.

MCH FAMILY OUTREACH **OFFICES**

ABILENE

1 Village Drive, Ste. 102

Abilene, TX 79606

325-672-9398

ALBUQUERQUE, NM

3876 Masthead St. NE

Albuqueraue, NM 87109

505-255-8740

4001 E. 29th St., Ste. 108

BRYAN/COLLEGE STATION EL PASO 1514 N. Zaragoza Rd., Ste. B-3 Bryan, TX 77802 El Paso, TX 79936 979-704-6691

CORPUS CHRISTI

5350 S. Staples, Ste. 118 Corpus Christi, TX 78411 361-334-2255

DALLAS

8330 LBJ Fwy., Ste. B-375 Dallas, TX 75243 972-480-8772

915-781-0005

HOUSTON

5005 Mitchelldale, Ste. 119 Houston, TX 77092 713-682-8911

KILLEEN

3202 S. W.S. Young Dr., Ste. 104 Killeen, TX 76542 254-245-9911

LAS CRUCES, NM

Las Cruces, NM 88005 575-222-0177

LUBBOCK

5424 19th St., Ste. 500 Lubbock, TX 79407 806-792-0099

SAN ANTONIO 4606 Centerview Dr., Ste. 100 San Antonio, TX 78228 210-733-3904

TYLER 230 S. Alameda Blvd., Ste. 201 921 Shiloh Rd., Suite B300

903-509-1171 **WACO**

Tyler, TX 75703

524 West Waco Dr. Waco, TX 76701 254-750-1263