



Methodist Children's Home  
Offering Hope Since 1890



A CONTINUED LEGACY OF

**HOPE**

THE 2013 - 2014 ANNUAL REPORT

# A CONTINUED LEGACY OF **HOPE**

Methodist Children's Home (MCH) celebrates 125 years of ministry in 2015. This annual report celebrates our past year, understanding that these accomplishments are part of a greater legacy. It is certainly a legacy of hope for children, youth and families throughout Texas and New Mexico.

Serving as President/CEO, I am often amazed by the work that is accomplished each day through our ministry. That sense of amazement is added to when I think about how our work today reflects our past and prepares this ministry to build on its legacy.

As I reflect back on what makes MCH special, the list is extensive and the examples are many. I think about the thousands of children who have come to our ministry from "hard places in life."

We trust that our best efforts to SERVE our young people have helped show that a new and better way of life is possible. Sometimes we see the fruit of our labors. Many times we understand our service will produce a later outcome. Through it all, our staff, volunteers and friends do what we do so the young people in our care will one day model that service to others.

MCH recognizes that our benefactors have many choices on where they give. They share their gifts and empower us to use them to save and change lives. It is then our responsibility to practice the highest level of STEWARDSHIP in order to produce programs and relationships that are truly life-changing opportunities for those in our care.

Our benefactors this year and in years past have enabled our ministry to create programs that are INNOVATIVE. The programs at MCH are based on cutting-edge criteria often developed through partnerships like the one we currently have with the Institute for Child Development at Texas Christian University. This relationship, coupled with our commitment to our Wesleyan heritage, is foundational to providing the best possible care for our children.

At MCH we believe in openness and accountability. In all we do, we display the highest level of CARE to our benefactors, peers, young people and their loved ones. The statistical reports contained in this publication hopefully give a glimpse of changed lives and promising futures.

Thank you for your prayers, trust and support. We are grateful for the opportunity to carry on the legacy of hope at Methodist Children's Home in the way we serve our young people, practice the highest level of stewardship, create innovative programs and do so with great care thanks to our benefactors. We pray God's blessings upon you and Methodist Children's Home.



**TIM BROWN**  
*President / CEO*

## MCH REACCREDITED BY COA

The Council on Accreditation (COA), a respected international accrediting organization founded in 1977, reaccruited Methodist Children's Home in March 2014. COA accredits more than 2,000 organizations worldwide, including 19 private agencies in Texas. MCH has been successfully reaccruited by COA every four years since its first accreditation.



COA informs organizations that it may take up to 90 days after concluding the on-site visit for official feedback on the accreditation score. Organizations may also at this time be asked to provide additional information regarding standards that are out of compliance. MCH received its news only eight days after the on-site visit concluded and was asked for no further evidence or clarifications on any of the 696 standards.

"I am extremely proud of our staff, volunteers, foster parents and Board members for their hard work during this process," said Tim Brown, MCH president and CEO. "It is rare that COA replies this quickly and expedites an accreditation in this way. This decision further affirms the amazing work being accomplished every day at Methodist Children's Home."

According to COA President Richard Klarberg: "COA's program of quality improvement is designed to identify providers that have met high performance standards and have made a commitment to their stakeholders to deliver the very best quality services. COA is proud to recognize Methodist Children's Home as one of these outstanding providers." •

## MCH RECEIVES CHARITY NAVIGATOR'S HIGHEST RATING

Methodist Children's Home received a four-star rating by Charity Navigator – the highest ranking available from the nation's largest charity evaluator.



According to Charity Navigator, approximately 25 percent of the charities evaluated receive a four-star rating, indicating MCH outperforms most other charities in the United States. The rating is based upon governance, sound fiscal management and commitment to accountability and transparency.

"Methodist Children's Home has been offering hope to children, youth and families across Texas and New Mexico since 1890," said Tim Brown, president and CEO of MCH. "Any success is based upon a steadfast commitment to service to which we are called as well as accountability to those we serve and to those who make it possible through their generosity.

"We are grateful to receive this outstanding rating from Charity Navigator because we take seriously the relationship we have with our faithful supporters and the trust they place in us as we go about our ministry," Brown said. "This is a tremendous affirmation of our entire organization." •

## MCH EXECUTIVE MANAGEMENT

**Mr. Tim Brown**  
*President/CEO*

**Ms. Judy Broadway**  
*Vice President for Human Resources*

**Mr. Moe Dozier**  
*Vice President for Programs*

**Mrs. Julie Mitchell**  
*Vice President for Finance*

**Mr. Bryan Mize**  
*Vice President for Quality Improvement*

**Mr. Trey Oakley**  
*Vice President for Development*

# PROGRAMS BY TYPE

5,218 Children and Youth Served in 2013-2014



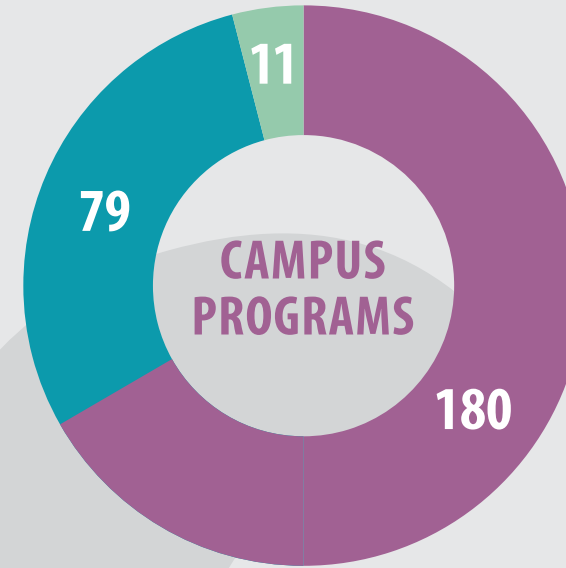
## BOARD OF DIRECTORS: 2013-2014

Back row, left to right: **Rev. Rodolfo Barrera**, San Antonio; **Mr. Bob Rork**, San Antonio; **Mr. Tom Wilkinson**, Bryan; **Rev. Steve Ramsdell**, Waco; **Mr. Hank Coleman**, Houston

Middle row, left to right: **Bishop J. Michael Lowry**, Fort Worth; **Rev. John Alsbrooks**, San Saba; **Mr. Tim Brown**, President/CEO, Methodist Children's Home; **Rev. Thomas E. Nagle**, El Paso; **Dr. Jeffrey Clark**, Temple; **Mrs. Barbara Bauernfeind**, Amarillo

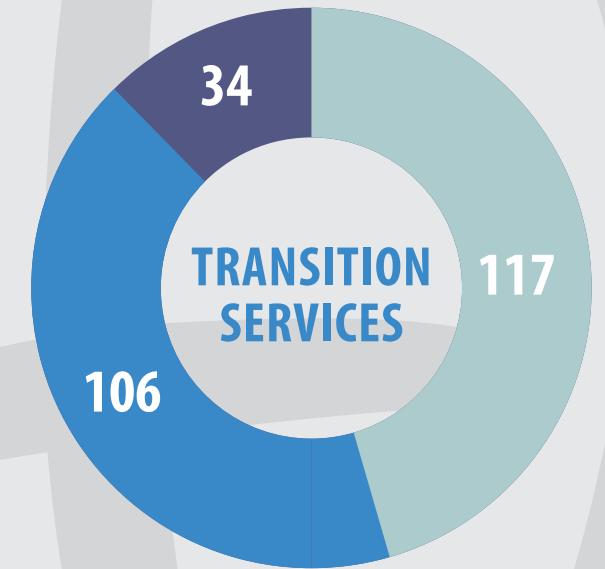
Front row, left to right: **Dr. Ann Weiss**, Katy; **Rev. Marie Mitchell**, Grand Prairie; **Mrs. Amy Barley**, Celina; **Dr. Elsa Soto-Leggett**, Houston

Not pictured: **Rev. Jim Hawk**, Albuquerque, N.M.; **Dr. Shera Atkinson**, Lubbock; **Mr. Mario Olivarez**, Corpus Christi; **Mr. Bill Bingham**, Austin; **Mrs. Candy Mallonee**, San Antonio; **Mr. Mark Ward**, Kingwood



- WACO CAMPUS
- BOYS RANCH
- DAY STUDENT

- ADVANCED EDUCATION
- AFTER CARE SERVICES
- INDEPENDENT LIVING



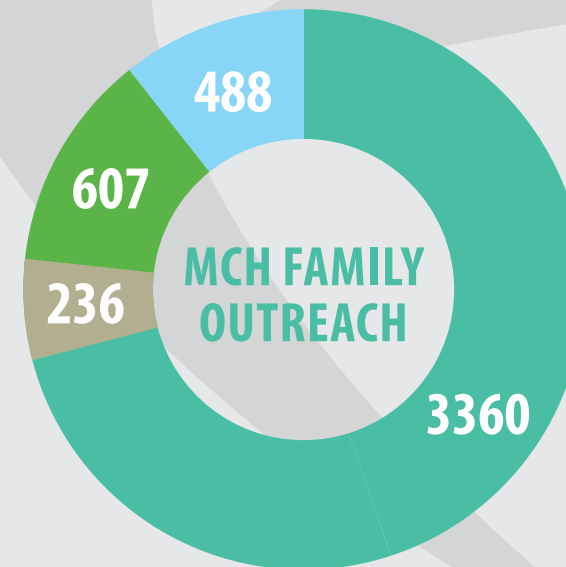
### TRANSITION SERVICES

106

34

117

- EDUCATION / OUTREACH
- FOSTER CARE
- GAPP/PIP
- FAMILY SOLUTIONS



### MCH FAMILY OUTREACH

3360

607

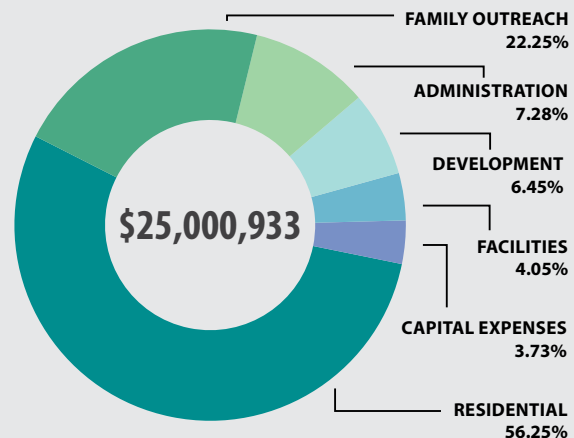
488

236

## FINANCIAL OPERATIONS

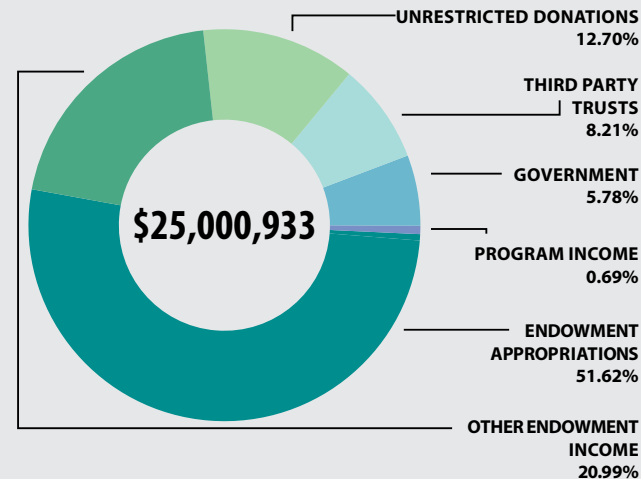
FISCAL YEAR: JULY 2013 - JUNE 2014

### OPERATING EXPENSES



\$25,000,933

### OPERATING REVENUE



\$25,000,933

# MCH SERVICE LOCATIONS

To learn more about MCH's residential campuses or services offered through Family Outreach offices, contact an office near you or visit our website at [MCH.org](http://MCH.org).

## ABILENE

500 Chestnut, Suite 1730  
Abilene, TX 79602  
325-672-9398

## ALBUQUERQUE, NM

6755 Academy Rd. NE, Suite A  
Albuquerque, NM 87109  
505-255-8740

## CORPUS CHRISTI

5350 S. Staples St., Ste. 150A  
Corpus Christi, TX 78411  
361-334-2255

## DALLAS

8330 Lyndon B. Johnson Fwy, Ste. B375  
Dallas, TX 75243  
972-480-8772

## EL PASO

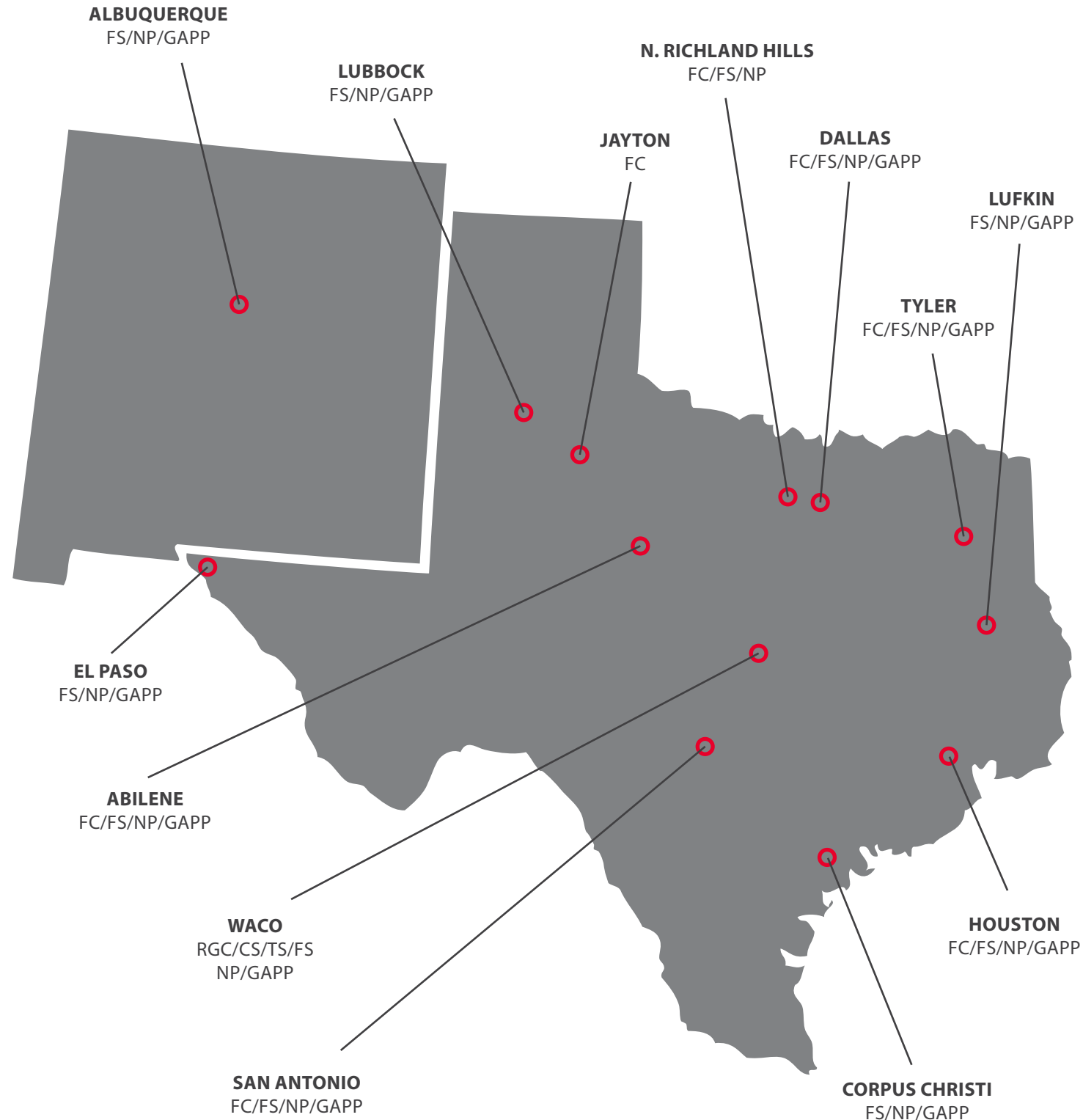
5959 Gateway West, Ste. 530  
El Paso, TX 79925  
915-781-0005

## HOUSTON

5005 Mitchelldale, Ste. 119  
Houston, TX 77092  
713-682-8911 • 877-716-8535 (toll-free)

## LUBBOCK

2028 82nd St., Unit 101  
Lubbock, TX 79423  
806-792-0099 • 877-289-0517 (toll-free)



## LUFKIN

310 Harmony Hill, Ste. 200  
Lufkin, TX 75901  
936-632-9537

## NORTH RICHLAND HILLS

8205 Mid Cities Blvd., Ste. 200  
North Richland Hills, TX 76182  
817-849-2021

## SAN ANTONIO

6800 Park Ten Blvd., Ste. 135 E.  
San Antonio, TX 78213  
210-733-3904 • 866-532-4453 (toll-free)

## TYLER

2737 S. Broadway, Ste. 109  
Tyler, TX 75701  
903-509-1171 • 866-509-1171 (toll-free)

## WACO

1111 Herring Avenue  
Waco, TX 76708  
254-755-4684

## ABBREVIATIONS

- RGC** Residential Group Care
- CS** Charter School
- TS** Transition Services
- FC** Foster Care
- FS** Family Solutions
- NP** Nurturing Parenting Program
- GAPP** Grandparents As Parents Program



# A LEGACY OF SERVICE



Students from Baylor University volunteer their time to tutor MCH students.



Staff are honored for their dedication and years of service to our ministry.



MCH youth give back by performing community service throughout the year.



hours of volunteer service performed by MCH youth.



MCH employees received service awards ranging from 3 to 30 years.



volunteers at MCH.



community organizations served by MCH youth volunteers.



employees who served children, youth and families through this ministry.

Salvation Army, Friends For Life, Shepherd's Heart, 2nd Chance Thrift Store, Just Between Friends, Economic Opportunities Advancement Corporation, Dewey Recreation Center, Family Abuse Center, Caritas/Meals on Wheels, Cameron Park, The Atrium, Lakeshore Village Healthcare Center, St. John Missionary Baptist Church, Lake Shore Villas, Things from the Heart, Bellmead Park, Chance Thrift Store, St. Luke AME Community Garden, West, Texas, Mosaic, Fuzzy Friends, Waco Child Development Center, Waco Convention Center, Ridgcrest Retirement Center



# A LEGACY OF STEWARDSHIP



MCH staff develop their expertise to help children and families overcome their challenges.



Bronze plaques recognizing estate gifts are displayed at the Mulkey Memorial Garden.

I frequently travel to share with churches and donors how God is at work at Methodist Children's Home. Recently I found myself in a small Texas town, preparing to speak to a church that is, year after year, one of our top giving churches.

I knew I had the address correct – yet I found myself scratching my head as I pulled into the parking lot. It wasn't quite the church I had expected to find. The church structure itself was tiny – a quaint sanctuary that functions not only as the worship space but also the Sunday school and meeting space. There were 12 of us gathered that day. The pastor invited me to use the sermon time to share about the ministry and mission of MCH; how the gifts of the church had helped fulfill our mission of offering hope to children, youth and families.

I had the most delightful conversations with church members following the service. It was evident this was a church small in number, but big in generosity and great in their commitment to our ministry.

That morning, I worshiped with a congregation wholly committed to our mission. The church recognizes the importance of our mission and has chosen to invest in our young people in a very big way. They also understand they are part of a larger community, made up of churches of all sizes and donors of all kinds that sacrificially give so the children and families in our care can experience the hope of Christ.

The culture of generosity found in the churches and individuals supporting our work is simultaneously surprising and not-so-surprising. Surprising, because I have never before worked for an agency whose donors are so beautifully connected. In some ways, it is reminiscent of the early church – the MCH community comes together to ensure that every need is met. It's not-so-surprising because it is on a daily basis I encounter churches and individuals as generous as the ones I worshiped with that Sunday morning.

I give thanks to God that I get to be part of it all. The mission of MCH is my mission. The movement of the Holy Spirit here is clear.

**Kelly E. Lawson**  
Benefactor Relations Officer for MCH

**2,442** tribute gifts

- 756 made "in honor of" a friend or family member
- 1,686 made "in memory of" a loved one

**\$3,201,873.59**

added to the permanent endowment through estate gifts (\$2.85 million last fiscal year).

**962** first-time donors to Methodist Children's Home.

**100%** of MCH board members are donors.



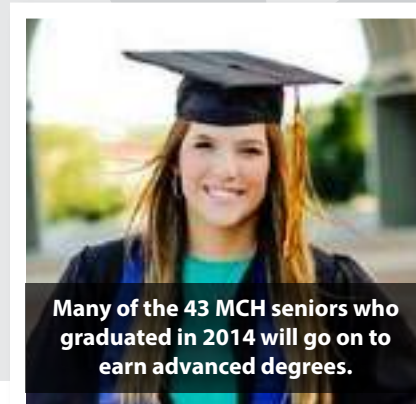
# A LEGACY OF CARE



MCH offers family services through outreach offices.



Transition services staff help high school students as they prepare for college, vocational school or employment.



Many of the 43 MCH seniors who graduated in 2014 will go on to earn advanced degrees.



Through our FFA program MCH students learn responsibility through caring for and showing livestock.

## RESIDENTIAL SERVICES

100%

of youth in care are now safe from abuse/neglect.

95%

of youth in care avoid high-risk behaviors.

80%

of youth in care pass all classes.

80%

of youth complete our program as planned.

## PARENT SATISFACTION SURVEY

97%

say MCH is a nurturing and caring place.

86%

say the services their child/family received were effective.

## TRANSITION SERVICES

71% of independent living clients completed program.

96% of graduates from 2009-2013 have stable housing.

88% of graduates from 2009-2013 are working or a full-time student.

98% of graduates from 2009-2013 are practicing good citizenship.

100% of MCH graduates have access to healthcare.

More than \$500,000 of scholarship money awarded to MCH alumni graduates to pursue higher education.



A LEGACY OF  
**INNOVATION**



President Tim Brown and TBRI developer Dr. Karyn Purvis strive to find new ways to serve children and families from hard places.



Youth build positive relationships and learn teamwork through MCH athletics.



Youth develop discipline and self confidence through equine therapy and other innovative programs.



More than 30 MCH employees have been trained as TBRI educators and are certified to provide in-house TBRI coaching, with an eventual goal of serving as a resource for churches and other organizations.

## TRUST-BASED RELATIONAL INTERVENTION

TBRI is an intervention model of care designed for children and youth who have experienced a variety of traumas. MCH partnered with Texas Christian University's Institute of Child Development to implement TBRI into our everyday care. Staff are able to use these techniques as they encourage healing and healthy relationships.

### RECOGNITION RECEIVED BY MCH STAFF



Residential Educators of the Year  
Residential Supervisor of the Year





# Methodist Children's Home

Offering Hope Since 1890

## **Mission Statement:**

Methodist Children's Home offers hope to children, youth and families through a nurturing, Christian community.

## **Core Values:**

Christian Principles • Relationships • Responsibility • Service • Growth • Hope

**1111 Herring Avenue • Waco, TX 76708**

**800-853-1272 • MCH.org**